



GENERAL RENT TERMS AND CONDITIONS

ENGLISH TRANSLATION FOR INFORMATION PURPOSES ONLY *

1. OBJECT OF THE CONTRACT

1.1 With the present rental contract, the society leases to the customer for the period agreed in the booking form the vehicle described in the delivery report at the conditions specified below;

1.2 It helps to identify the object of the contract and complements the booking form. In that form are identified:

- the personal data of the driver and the other passengers;
- the duration of the rental (the start date and the end date), the date by which the contract must be concluded, the parties authorized to drive the vehicle;
- the commercial offer where the payment due is shown, including tax charges, travel expenses, insurance charges and any other costs, in addition to the security deposit to be paid;

1.3 The execution of the contract is documented by the two delivery and redelivery reports, which will be attached to this text.

The delivery report identifies the vehicle covered by this contract through its plate number and certifies the date and time from which the client takes over the custody. Delivery is governed by the subsequent art. 5.

The redelivery report certifies the date and time from which the custody obligation assumed with the contract ceases for the client. The return is governed by the subsequent art. 6.

1.4 The service includes:

- Vehicle rental for the n of days and kilometers indicated in the reservation form;
- Insurance: RCA (insures damages caused to third parties), "carta verde" (to extend the RCA abroad);
- Theft and fire (insures total or partial loss of the vehicle following theft, robbery or fire);
- Kasko (insures the damages caused to the vehicle due to impact, collision and overturning);

Insurance coverage is subject to a deductible of € 1,200.00. In the event of damage to the vehicle during the custody period of the client, he is responsible for damages up to the maximum amount of the security deposit, which corresponds to the same sum of the deductible (€ 1,200.00). This amount excludes damages within the vehicle, which are not subject to insurance coverage, and of which the customer fully replies

1.5 The service does not include: fuel, damages to tires, final cleaning, emptying of tanks. In case of failure to empty the tanks (gray water and black water) Noleggio Camper Verona reserves the right to apply a penalty of € 80.00.

2. END OF THE CONTRACT

2.1 The contract is concluded with the signature of this form.

2.2. The completion and acceptance of the booking form constitutes a preliminary contract and binds the parties in all its content. It is an integral part of this final contract. .

3. PAYMENT OF AMOUNT DUE

3.1. The customer undertakes to complete the payment of the full amount due at least 30 days before the departure day.

3.2. Every reservation must be done with a down payment: the amount will be defined each time by Noleggio Camper Verona , based on seasonality and availability.

4. DOWN PAYMENT

4.1 The customer undertakes to pay at the departure a down payment of € 1,200.00 to guarantee the return of the vehicle in good condition.

4.2 The return of the deposit will be done according to the methods and times established by the client's credit card circuit; in case of cash deposit it will be given back within 48 hours from the return of the vehicle, if there are no damages

5. VEHICLE DELIVERY

5.1 Upon delivery of the vehicle the parties will sign the delivery report after having checked that the vehicle is in good condition of use.

5.2 The company delivers the vehicle in correct running order, complete with all the furniture and interior furniture, accessories and appliances needed; these must comply with the class, category and level of the vehicle, also according to its construction characteristics.

5.3 The fuel is charged to the customer. He must check the fluid level and return the vehicle with the same level of fuel.

5.4 The customer must demonstrate (within the delivery of the vehicle) to have all the authorizations and possess all the conditions required by law to be able to drive the vehicle and sign all the necessary documents, connected and consequent to the rental and the operation. The customer can request a copy.

6. VEHICLE REDELIVERY

6.1 Upon return of the vehicle, the parties sign the delivery report after checking the conditions of use of the vehicle;

6.2. The customer agrees to return the vehicle on the day and time written on the reservation form, within weekdays and in the time slots provided by "Noleggio Camper Verona". Delivery and redelivery outside the agreed times, as well as on public holidays, is possible only upon agreement with "Verona campervan hire", which reserves the right to affix a surcharge that will be communicated to the customer simultaneously with the acceptance of advanced or delayed return.

6.3 In case of delay by the customer in the delivery or redelivery time agreed between the parties, and in the absence of reasonable notice, a penalty of € 10.00 will be applied for each hour of delay. Should the delay be of days, a penalty equal to four times the daily rate provided by the contract will be applied.

7. LIABILITY FOR DETENTION AND USE OF THE VEHICLE

7.1 With the signature of the delivery report, the customer assumes the responsibility of custody of the vehicle and responds personally to all the violations provided for by the highway code elevated during the rental period of the vehicle. The rented vehicle must be used in such a way as to remain, in any case, covered by the insurance stipulated for it.

7.2 The customer undertakes to use the vehicle with the utmost diligence, in order to protect the safety of the persons transported and the integrity of third parties, as well as the goods and the rented vehicle.

7.3 In particular, the vehicle cannot be used and driven:

a) for other purposes than transfer and housing. They are particularly incompatible with this contract:

- 1) the sublease of the vehicle;
- 2) his loan (free loan) to persons not listed among those declared by the client as part of the crew;
- 3) for commercial purposes, in whatever form, such as the transport of people, things, sale of goods, etc.

b) in overload conditions and with more people on board than authorized in the vehicle registration document

c) on unpaved or "off-road" routes

d) by persons aged under 21 (and who have had their driving permit for less than two years) or who are aged over 70, unless Noleggio camper Verona expressly grants its authorization, and/or by persons without a valid driving permit for the countries in which the vehicle will be driven.

e) by persons whose conditions are not adequate or do not comply with the provisions of the traffic regulations of the country in which the vehicle is being used (tiredness, drunkenness, invalidity, even if temporary, affected by the use of drugs, etc.)

f) for illegal purposes

g) for towing trailers not authorized by Noleggio Camper Verona

h) for races or competitions

i) at speeds higher than those permitted by the traffic regulations of the country in which the vehicle is being used or by the maximum limits set by the manufacturer.

7.4 The use of the vehicle in violation of even one of the provisions contained in points 7.1, 7.2 and 7.3 will result in the loss of the security deposit paid and immediate withdrawal of the vehicle, in addition to compensation for all damages caused to the vehicle, to Noleggio Camper Verona and to any third parties. Of any civil, criminal or administrative liability resulting from the violation of this article will only answer the customer.

7.5 The client declares that he's aware of the regulations which govern vehicle insurance in Italy, the clauses of the Italian traffic regulations and the regulations in force in the country in which the vehicle will be used.

7.6 Safekeeping of the vehicle: when not travelling the client undertakes to leave the vehicle in a guarded parking lot, duly locked, or in an area specifically used for parking of campers or vehicles. It is absolutely forbidden to leave the camper unattended in unauthorized areas and not prepared for parking of motor vehicles. The customer must respond, and will be held responsible in any case, for any damage due to failure to keep the vehicle, according to the methods indicated. In the event that such damages exceed in their amount the amount of the security deposit paid by the customer, this will be obliged to compensate them in full, and in any case even beyond the value of such deposit.

7.7 Animals: the transport of animals is foreseen only with the explicit authorization of "Noleggio Camper Verona", after an increase of the price that will be agreed with the company according to the animal and the size of the same. In case of failure to notify the owner of the presence of animals on the vehicle, "Noleggio Camper Verona" reserves the right to apply a penalty of € 250.00

7.8 Vehicles are not equipped to be used at temperatures below - 10° C.

7.9 Smoking is forbidden on the vehicle. Transgressors are subject to the payment of a sum of € 150.00 as an administrative penalty. The measure of the sanction is doubled if the violation is committed in the presence of a woman in evident pregnancy or in the presence of infants or children up to twelve years (this clause complies with the law n.3 of the 16th January 2003 and subsequent modifications)

7.10 It is forbidden to keep the gas cylinders open and to use them with moving vehicles.

8. INSURANCE

8.1 The insurances are those listed in Article 1.4. the customer undertakes not to carry out actions and facts that may cause the insurance protection to be inapplicable or canceled.

8.2 Personal belongings, clothes or other items carried within the rented vehicle are not covered by insurance. In case of driving in a state of inebriation, under the influence of drugs, or in the event that the customer has provided false information about his personal details or presented counterfeit/inaccurate documents, the insurance is void.

8.3 The insurance is valid exclusively in the countries listed in the "carta verde" (international EU insurance coverage document), and it is thus prohibited to travel with vehicles rented from "Noleggio Camper Verona" in countries not listed in the "carta verde".

9. LIABILITY (PENAL AND CIVIL) OF THE CUSTOMER - Damages to the vehicle and to "Noleggio Camper Verona"

9.1 The client will be directly liable for all violations of road and parking regulations.

9.2 In case of theft of the vehicle, of all or part of its equipment, in case of fire or accident, the client shall notify "Noleggio Camper Verona" within 1 hr by phone, and 5 hrs by e-mail, failing which he shall be directly liable for all of the damages or loss resulting from his failure to inform the company, be the damages to the vehicle, to "Noleggio Camper Verona" or to third parties.

9.3 In case of damages to goods belonging to third parties, or to third parties themselves, the customer shall fill in the "modulo di constatazione amichevole di incidente" (the amicable declaration form for collecting the data regarding the accident) and possibly make the other part sign it too. In all other cases the client shall require that the police authorities intervene and he shall ensure that the written reports and accident declarations are filled in with all the personal data and addresses of all the persons involved, also possible witnesses, and with the license plate numbers of the vehicle involved. The client shall obtain copy of the accident documents from the police authorities and send copy thereof to "Noleggio Camper Verona" within 48 hrs of the accident. The client shall not take on any liabilities or responsibilities on behalf of or in the place of Noleggio Camper Verona.

9.4 In the event of an accident that requires repairs, the daily cost of the stationary vehicle (both of the mechanical part of the vehicle and of the interior) will be fully covered by the customer, who must also take care to obtain all the attached documentation. If, as a result of the operations of the expert, the customer's fault should emerge, "Noleggio camper Verona" will not reimburse him. Otherwise, if the insurance should ascertain the fault of the other part involved, "Noleggio Camper Verona" will refund the amount paid by the customer as repair costs.

9.5 The customer authorizes "Noleggio Camper Verona", for the possibility of damage to the vehicle or theft of the same, to collect and withhold the entire security deposit. The amount of damages will be quantified and promptly notified to the customer within a short time. In the event that, upon verification of the damage, a difference arises between the security deposit and the repair costs, the balance will be returned to the client within 30 days from the date of notification. Otherwise, if the damage is higher than the amount paid as a security deposit, the customer will be required to supplement the difference between the amount due and what is already held, according to the procedures defined by "Noleggio Camper Verona".

9.6 In case of violation of traffic regulations and of this contract, the customer will be responsible for the full amount of damage or loss. For any other established violation, "Noleggio Camper Verona" reserves the right to charge the client € 50.00 as administrative expense for the management of the file.

9.7 In the event of an RCA accident where another vehicle belonging to the same company is involved and the third party liability guarantee becomes void, the Kasko guarantee on both vehicles, the related deductibles / overdrafts as well as any other charges will be borne by the customer of the responsible vehicle.

10. OBLIGATIONS OF RENTER

10.1 "Noleggio camper Verona" does not take any liability for the possible damages which the crew or the crew's goods may incur after signing the record of delivery.

10.2 "Noleggio camper Verona" will not be responsible for any deficiencies, breakdowns, damages or other defects not resulting from the delivery report that the user has drawn up together with the managers of "Noleggio Camper Verona" or its representatives. The customer is required at the time of delivery to promptly report any damage or anomalies present inside or outside the vehicle not detected on the delivery report. Failing this, the vehicle is presumed to be received in perfect order or in any case in compliance with the information given on the delivery report.

10.3 "Noleggio camper Verona" is not responsible for any problems that may occur due to unforeseeable or involuntary delays, mechanical breakdowns, interruptions or delays in travel due to illnesses, natural disasters, strikes, wars, bad weather, quarantine, etc.

10.4 In case of forced interruption of the trip, the customer is required to promptly inform "Noleggio Camper Verona" and in any case within the first 24 hours, so that it can organize the recovery of the vehicle in the most appropriate manner, charging the related expenses to the customer.

10.5 "Noleggio camper Verona" will not be responsible for any problem or delays unintentional or not, which occurred before the delivery of the vehicle or in concurrence with the same.

10.6 "Noleggio camper Verona" does not take any responsibility regarding impediments following the signing of the contract and after delivery of the vehicle. Events such as illness or other impediments of the customer (impossibility to rent the reserved vehicle, claims even if caused by third parties and covered by insurance, natural disasters, strikes, wars, quarantines, theft of the vehicle, theft of accessories, etc.) will not constitute valid justification for non-payment of the entire sum due. "Noleggio Camper Verona" suggests to its customers to obtain valid travel insurance.

10.7 "Noleggio camper Verona" reserves the right to delay the start of the rental contract as a result of mechanical failures, other impediments or delays due to force majeure. In case of delays exceeding 48 hours "Noleggio Camper Verona" will promptly notify the customer, who will be able to obtain the refund of the amount paid and the cancellation of the contract without anything else being due from "Noleggio Camper Verona".

10.8 No reductions in price shall be made for vehicles returned prior to the scheduled drop-off or for requests to shorten the rental period once the reservation has been confirmed.

10.9 Should the motorhome specified in the booking confirmation be no longer available, "Noleggio camper Verona" reserves the right to supply another vehicle of the same or higher category.

11. MISSED ARRIVAL AND CANCELLATION OF THE BOOKING

11.1. When booking, the customer must pay to "Noleggio Camper Verona" a deposit that will be defined each time by Noleggio Camper Verona based on seasonality and availability. In case of cancellation within 30 days from the departure date, the customer will not be subject to any penalty, except withholding of the deposit paid upon signing the booking form (preliminary contract). After this deadline the withdrawing customer will be required to pay the entire amount of the payment due.

11.2 "Noleggio camper Verona" does not take any responsibility regarding impediments occurring after 30 days from the delivery of the vehicle. Events such as illness or other impediments of the customer (impossibility to rent the reserved vehicle, claims even if caused by third parties and covered by insurance, natural disasters, strikes, wars, quarantines, theft of the vehicle, theft of accessories, etc.) will not constitute valid justification for non-payment of the entire sum due. "Noleggio Camper Verona" suggests to its customers to obtain valid travel insurance.

12. CONDITIONS OF THE VEHICLE

12.1 In the delivery report the customer will take care to inspect the vehicle and the equipment on board. Subsequently, after having found the good conditions of maintenance and the absence of obvious defects, as well as the correspondence of the equipment to the inventory, provides for the signature of the document. The delivery report is an integral part of this contract and establishes the beginning of the custody of the vehicle for the customer

12.2 At the check-out the vehicle must be returned in the same condition in which it was delivered, that is with the same level of fuel and lubricant, in good hygienic conditions, in perfect state of internal and external cleaning and with the toilets and black water tanks completely emptied (the drain valves must be open). In case of default, the customer will have to pay the costs of material and labor for the restoration, which will be deducted from the deposit as well as the cost cost for the lack of emptying the dirty water/WC equal to € 80.00 or the cost of extra cleaning equal to € 50.00.

12.3 At the check-out an employee of "Noleggio camper Verona", together with the customer, will complete the redelivery report, which will make full proof regarding the conditions of the vehicle. If, as a result of the verification, damage is ascertained, whether internal or external and not detected at the time of delivery, the customer will respond within the limits of everything not provided for by insurance (including the overdraft of € 1,200, 00). In case of temporal impossibility to carry out an in-depth verification of the vehicle, "Noleggio camper Verona" reserves the right to notify any damage not reported within 24 hours.

12.4 Odometer – in the event of odometer break, the customer shall promptly notify "Noleggio Camper Verona". In case the company notices upon the return of the vehicle that the odometer has been tampered with, the customer shall be charged the equivalent of 400 km per day for each day of the rental.

13. BREAK DOWNS AND RESTORATIONS

13.1 Should mechanical faults occur during the rental, the customer must immediately notify "Noleggio Camper Verona" and then contact the insurance number as indicated in the documents on the vehicle for the opening of the assistance procedure. For the execution of any repair, the customer must first request and obtain written authorization from "Noleggio Camper Verona". The amounts paid by the customer for any repairs will be reimbursed at the time of delivery, only if previously authorized in writing by "Noleggio Camper Verona", as well as on presentation of the invoice headed to "Noleggio Camper Verona" Drake by Massimo D'Alto.

13.2 "Noleggio camper Verona" is not responsible for any mechanical failures, as well as accidents that may occur during the custody of the customer. In the event that such failure or incident should lead to the interruption or suspension of the trip, "Noleggio camper Verona" is not liable for any refund. "Verona camper Verona" suggests to its customers to acquire an insurance policy to guarantee their trip.

13.3 In the event of a mechanical breakdown or an accident that makes the vehicle temporarily unusable, any transport, restaurant, hotel or other expenses will be totally at the customer's expense. In the event of a puncture and / or damage to the tires, the customer is required to replace damaged tires at his own expense.

13.4 The customer agrees not to leave the damaged vehicle in the workshop in any case after the period strictly necessary for repairs. It also undertakes to bring it back to "Noleggio Camper Verona"s offices once the fault has been repaired, even if this implies an extension of the pre-established times.

14. CONTROVERSIES

14.1 For any dispute, only the Court of Verona will have jurisdiction.

15. PROCESSING OF PERSONAL DATA

15.1 I authorize "Noleggio Camper Verona" to process my personal data in accordance with Legislative Decree 30 June 2003, n. 196 "Code regarding the protection of personal data"

I ACCEPT YOUR OFFER TO RENT THE VEHICLE. I ALSO ACCEPT YOUR RENTAL CONDITIONS, WHICH I DECLARE TO HAVE READ AND WELL KNOW BEFORE SUBSCRIBE

SIGNATURE

*in case of controversies the Italian version of the GENERAL RENTAL TERMS AND CONDITIONS shall be binding.